

Connecting to ResNet 'the dorm network'

ResNet is Carroll's residential network that allows students in the residence halls to connect their own computer to Carroll's network resources. Each room in the residence halls has a network connection for your computer. We provide directions below for **Windows XP and Vista**.

Your Windows computer contains all the software necessary to make the connection but may require you to insert the Windows CD during setup.

PLEASE HAVE YOUR WINDOWS CD ON HAND BEFORE YOU START.

! Important Note: Do not attempt to plug your modem into the telephone jack. Our phone system is digital. Your modem will not work and it may damage your modem. To prepare for your connection, please make sure that the following steps have been completed:

1. A network port and its software driver have been properly installed in your computer (most computers will come with this built-in).
2. You have properly connected your computer to the **data jack** in your dorm room using an Ethernet data cable. You may purchase one at the bookstore.
3. Note: A telephone cable will **NOT** work.
4. You have a network account and password from CCIT (contact a RTA or Kimberly Lynes in O'Connell Rm. 113 if you have not yet obtained your account information), have logged in and **changed your password**, and have read and agreed to the Carroll College Acceptable Use Policy (AUP).

Once these steps are completed, you are ready to continue with the ResNet setup.

Q: Does my computer connect automatically to ResNet each time I turn it on? A: No. You decide when you want to be online.

Note: It is **EXTREMELY IMPORTANT** to protect your computer by keeping it patched with Windows Updates and updated Antivirus software.

Password Management



We have implemented an online password management for resetting your password or unlocking your network account. If you have not yet enrolled in the system, please go the Student Life page and click on the graphic 'Unlock Your Network Account' or visit the CCIT page.

Configuring Windows XP and Vista

1. Get the Client

- Open a **Browser** (Internet Explorer, Firefox, Opera)
- Type in your **Username** and your **Password** and click **Continue**
- Click on **Launch Cisco NAC Windows Agent**
 - Click run on any windows that pop up
 - Click Next, accept the License Agreement, click Next
 - Choose "Complete", click Next, click Install

2. Log In

- The Clean Access window should **Pop-up**
 - If not, it will have a **green icon** with the image of a **yellow key** in the **bottom right** of your screen
 - Click the icon and select **Login**
- Type in your **Username** and your **Password** and click **Continue**
 - Clean Access may need to update itself and restart
- The computer will be given **Temporary Access** if it is not up to date
 - You may be required to **Update Windows**
 - You may be required to **Update Antivirus Software**
 - Use **Windows Update** or your **Antivirus Software** to download all required updates
 - Return to the Clean Access window and click **Next**
- You are now fully connected to the Carroll College ResNet.

Need help? See the 'Getting Help' section on the other side of this document. Please keep in mind that during move-in and the first couple of weeks of classes RTAs are extremely busy, but they will get to you!

Accessing the Shared Drives and Printing

You can access your x drive, class shares, and dorm printers from anywhere using our SSL VPN called 'pocket'. For instructions please visit the CCIT Network Services web page.

Student Life > CCIT > Network Services

<http://www.carroll.edu/offices/ccit/>

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On-Line At Carroll College

Connecting Your Computer to the Campus Network

Before You Connect to the Network!



Protecting your computer:

To protect both your own computer and other computers on the campus network, we ask that ensure the security of your computer:

- Make sure that you have anti-virus software installed on your computer and that you obtain regular updates. Purchasing a reputable software package that does automatic updates is a worthwhile investment.
- Make sure that you obtain and install Windows updates. This may be set to run automatically on your computer.
- It is advised that you install software that will detect and remove “spyware” which can affect the performance of your computer system.

Getting Help

If you need assistance with using technology at Carroll College, you have several options available depending on your needs.

Resident Technical Assistants (RTA's): Three students have been trained to assist you with connecting your computer to Carroll's residential network. They can also help you with general computer questions. If you need assistance, leave a voice message with a RTA. They will get back to you within 24 hours. Since the RTA's are also students, please respect their personal time by calling at a reasonable hour.

Aleks Navratil – 447-5157
Ian Donaldson – 447-5124
Greg Janysek – 447-5129

CCIT Help Desk: The Campus Computing and Information Technology department can also assist with general computer questions. The Help Desk is located in room 113 O'Connell Hall. You can call 447-HELP (4357). The Help Desk is open 8:00 am to 4:30 pm Monday - Friday.

You can also find answers to many of your questions online on the CCIT web page: <http://www.carroll.edu/offices/ccit/>

Wireless on Campus

Wireless! Browse from the comfy chairs...

There are wireless hotspots located throughout campus, including the campus center, the library, the Fortin Scola, Simperman Hall, the resident hall labs, plus many more locations.

How do you connect?

For instructions please visit the CCIT Network Services web page. Student Life > CCIT > Network Services <http://www.carroll.edu/offices/ccit/>

The Carroll Web Site and myCarroll

Do you want to order books online, talk to your professors and fellow students in discussion areas, see what's on the menu at SoDexho for the week or what time the soccer game is this weekend? These are just a few of the items you will find online at Carroll. Check it out at www.carroll.edu/students.

myCarroll is an online Advising and Registration portal. Use it to check your class schedule, register for classes and check your midterm and final grade reports. You should have received the logon information and you can find the link to myCarroll on the Carroll College students page at: <http://www.carroll.edu/students/>

Some Advantages of being “Connected”

By connecting to the Carroll College network, you will be able to

- Utilize to high-speed Internet services i.e. email, browsing etc.
- Connect to shared networked printers
- Access and utilize data stored on your personal network share drive assigned to your account

Note: The network share drive is a unique network drive space accessible only to you. You may use it to save files and then access those files from anywhere. We at Carroll refer to this shared network drive as the X drive as we assign the letter X to the drive when using the lab computers.

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